

Applicability	Service	Indicator	Value
All	Hosting Services	Name of the service provider	BMIT Ltd
All		Date of the publication of the report	Jan-25
All		Date of the publication of the latest previous report	N/A
All		Starting date of reporting period	2024-01-01
All		Ending date of reporting period	2024-12-31

Category label	Category description	Category of illegal content
TOTAL	All the entries	TOTAL
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS
Category 1c	Not captured by any other category's keyword	KEYWORD_OTHER
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION
Category 2a	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS
Category 2b	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING
Category 2c	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT
Category 2d	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES
Category 2e	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER
Category 3	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS
Category 3a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH
Category 3b	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND
Category 3c	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN
Category 3d	Data falsification	KEYWORD_DATA_FALSIFICATION
Category 3e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 4	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH
Category 4a	Defamation	KEYWORD_DEFAMATION
Category 4b	Discrimination	KEYWORD_DISCRIMINATION
Category 4c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH
Category 4d	Not captured by any other category's keyword	KEYWORD_OTHER
Category 5	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTYINFRINGEMENTS
Category 5a	Copyright infringements	KEYWORD_COPYRIGHTINFRINGEMENT
Category 5b	Design infringements	KEYWORD_DESIGNINFRINGEMENT
Category 5c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONSINFRINGEMENT
Category 5d	Patent infringements	KEYWORD_PATENTINFRINGEMENT
Category 5e	Trade secret infringements	KEYWORD_TRADE_SECRETINFRINGEMENT
Category 5f	Trademark infringements	KEYWORD_TRADEMARKINFRINGEMENT
Category 5g	Not captured by any other category's keyword	KEYWORD_OTHER
Category 6	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS
Category 6a	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW
Category 6b	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW
Category 6c	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION
Category 6d	Not captured by any other category's keyword	KEYWORD_OTHER
Category 7	Non-consensual behaviour	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR
Category 7a	Non-consensual image sharing	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING
Category 7b	Non-consensual items containing deepfake or similar technology using a third party's features	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPPFAKE
Category 7c	Online bullying/intimidation	KEYWORD_ONLINE_BULLYING_INTIMIDATION
Category 7d	Stalking	KEYWORD_STALKING
Category 7e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 8	Pornography or sexualized content	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT
Category 8a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL
Category 8b	Image-based sexual abuse (excluding content depicting minors)	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE
Category 8c	Not captured by any other category's keyword	KEYWORD_OTHER
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL
Category 9c	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS
Category 9d	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES
Category 9e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT

Category 10e	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER
Category 11	Scams and/or fraud	STATEMENT_CATEGORY_SCAMS_AND_FRAUD
Category 11a	<i>Inauthentic accounts</i>	KEYWORD_INAUTHENTIC_ACCOUNTS
Category 11b	<i>Inauthentic listings</i>	KEYWORD_INAUTHENTIC_LISTINGS
Category 11c	<i>Inauthentic user reviews</i>	KEYWORD_INAUTHENTIC_USER_REVIEWS
Category 11d	<i>Impersonation or account hijacking</i>	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING
Category 11e	<i>Phishing</i>	KEYWORD_PHISHING
Category 11f	<i>Pyramid schemes</i>	KEYWORD_PYRAMID_SCHEMES
Category 11g	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER
Category 12	Self-harm	STATEMENT_CATEGORY_SELF_HARM
Category 12a	<i>Content promoting eating disorders</i>	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS
Category 12b	<i>Self-mutilation</i>	KEYWORD_SELF_MUTILATION
Category 12c	<i>Suicide</i>	KEYWORD_SUICIDE
Category 12d	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS
Category 13a	<i>Prohibited or restricted products</i>	KEYWORD_PROHIBITED_PRODUCTS
Category 13b	<i>Unsafe or non-compliant products</i>	KEYWORD_UNSAFE_PRODUCTS
Category 13c	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER
Category 14	Violence	STATEMENT_CATEGORY_VIOLENCE
Category 14a	<i>Coordinated harm</i>	KEYWORD_COORDINATED_HARM
Category 14b	<i>Gender-based violence</i>	KEYWORD_GENDER_BASED_VIOLENCE
Category 14c	<i>Human exploitation</i>	KEYWORD_HUMAN_EXPLOITATION
Category 14d	<i>Human trafficking</i>	KEYWORD_HUMAN_TRAFFICKING
Category 14e	<i>General calls or incitement to violence and/or hatred</i>	KEYWORD_INCITEMENT_VIOLENCE_HATRED
Category 14f	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER
Category 15	Content in violation of the platform's terms and conditions	STATEMENT_CATEGORY_SCOPE_OF_PLATFORM_SERVICE
Category 15a	<i>Age-specific restrictions</i>	KEYWORD_AGE_SPECIFIC_RESTRICTIONS
Category 15b	<i>Geographical requirements</i>	KEYWORD_GEOGRAPHICAL_REQUIREMENTS
Category 15c	<i>Goods/services not permitted to be offered on the platform</i>	KEYWORD_GOODS_SERVICES_NOT_PERMITTED
Category 15d	<i>Language requirements</i>	KEYWORD_LANGUAGE_REQUIREMENTS
Category 15e	<i>Nudity</i>	KEYWORD_NUDITY
Category 15f	<i>Not captured by any other category's keyword</i>	KEYWORD_OTHER

All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTYINFRINGEMENTS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_COPYRIGHTINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_DESIGNINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_GEOGRAPHIC_INDICATIONSINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_PATENTINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_TRADE_SECRETINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_TRADEMARKINFRINGEMENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_VIOLATION_EU_LAW		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_VIOLATION_NATIONAL_LAW		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_ONLINE_BULLYING_INTIMIDATION		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_STALKING		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_ADULT_SEXUAL_MATERIAL		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_UNSAFE_CHALLENGES		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_ILLEGAL_ORGANIZATIONS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_RISK_PUBLIC_HEALTH		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_TERRORIST_CONTENT		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_INAUTHENTIC_ACCOUNTS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_INAUTHENTIC_LISTINGS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_INAUTHENTIC_USER_REVIEWS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_PHISHING		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_PYRAMID_SCHEMES		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_SELF_HARM		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_SELF_MUTILATION		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_SUICIDE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_PROHIBITED_PRODUCTS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_UNSAFE_PRODUCTS		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	STATEMENT_CATEGORY_VIOLENCE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_COORDINATED_HARM		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_GENDER_BASED_VIOLENCE		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_HUMAN_EXPLOITATION		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_HUMAN_TRAFFICKING		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_INCITEMENT_VIOLENCE_HATRED		AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A
All		2024-01-01/2024-12-31	KEYWORD_OTHER	Text to detail the "Other" keyword.	AT _ SE	0	0	0	0	N/A	N/A	0	0	N/A	N/A

Applicability	Service
All	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for VLOPs	
Only for VLOPs	
Only for VLOPs	
All	
All	
All	
All	
All	
All	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
All	
All	
All	
All	
All	
All	
Only for providers of hosting services, including online platforms	
Only for providers of hosting services, including online platforms	
Only for providers of hosting services, including online platforms	
Only for providers of hosting services, including online platforms	
Only for providers of hosting services, including online platforms	
Only for providers of hosting services, including online platforms	
Only for providers of online platforms	

Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	
Only for providers of online platforms	

YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation
YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation
YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation
YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation
YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation

Indicator
Number of complaints submitted to the internal-complaints mechanism
Number of complaints submitted to the internal-complaints mechanism
Number of complaints submitted to the internal-complaints mechanism
Number of complaints submitted to the internal-complaints mechanism
Number of complaints submitted to the internal-complaints mechanism
Complaint based on procedural grounds
Complaint based on procedural grounds
Complaint based on procedural grounds
Complaint based on procedural grounds
Complaint regarding the interpretation of illegality or incompatibility
Complaint regarding the interpretation of illegality or incompatibility
Complaint regarding the interpretation of illegality or incompatibility
Complaint regarding the interpretation of illegality or incompatibility
Restriction imposed is claimed to be not diligent, objective, or proportionate
Restriction imposed is claimed to be not diligent, objective, or proportionate
Restriction imposed is claimed to be not diligent, objective, or proportionate
Restriction imposed is claimed to be not diligent, objective, or proportionate
Number of decisions submitted to out-of-court dispute settlement bodies
Number of decisions submitted to out-of-court dispute settlement bodies
Number of decisions submitted to out-of-court dispute settlement bodies
Number of decisions submitted to out-of-court dispute settlement bodies
Number of decisions submitted to out-of-court dispute settlement bodies
Number of decisions submitted to out-of-court dispute settlement bodies
Number of suspensions enacted for the provision of manifestly illegal content
Number of suspensions enacted for the provision of manifestly unfounded notices
Number of suspensions enacted for the provision of manifestly unfounded complaints
Number of internal moderators employed by the provider
Number of external moderators contracted by the provider
Number of total moderators with sufficient linguistic expertise
Number of items solely processed by automated means
Number of items partly processed by automated means
Number of items not processed by automated means
Accuracy rate of the items processed solely by automated means
Accuracy rate of the items processed partly by automated means
Error rate of the automated means applied
Number of items solely processed by automated means
Number of items partly processed by automated means
Number of items not processed by automated means
Accuracy rate of the items processed solely by automated means
Accuracy rate of the items processed partly by automated means
Error rate of the automated means applied
Number of items solely processed by automated means
Number of items partly processed by automated means
Number of items not processed by automated means
Accuracy rate of the items processed solely by automated means
Accuracy rate of the items processed partly by automated means
Error rate of the automated means applied
Number of items solely processed by automated means
Number of items partly processed by automated means
Number of items not processed by automated means
Accuracy rate of the items processed solely by automated means
Accuracy rate of the items processed partly by automated means
Error rate of the automated means applied
Number of items solely processed by automated means

Number of items partly processed by automated means
Number of items not processed by automated means
Accuracy rate of the items processed solely by automated means
Accuracy rate of the items processed partly by automated means
Error rate of the automated means applied

Scope	Value
Total number	N/A
Decisions upheld	N/A
Decisions reversed	N/A
Median time	N/A
Decision omitted	N/A
Total number	N/A
Decisions upheld	N/A
Decisions reversed	N/A
Median time	N/A
Total number	N/A
Decisions upheld	N/A
Decisions reversed	N/A
Median time	N/A
Total number	N/A
Decisions upheld	N/A
Decisions reversed	N/A
Median time	N/A
Total number	N/A
Decisions upheld	N/A
Decisions reversed	N/A
Median time	N/A
Decision omitted	N/A
% of outcomes implemented	N/A
Total number	N/A
Total number	N/A
Total number	N/A
Total number	N/A
Total number	N/A
Total number	N/A
Total number	0
Total number	0
Total number	0
Total number	0
Total number	0
Total number	0
Internal complaints mechanism	N/A
Internal complaints mechanism	N/A
Internal complaints mechanism	N/A
Internal complaints mechanism	N/A
Internal complaints mechanism	N/A
Internal complaints mechanism	N/A
Own-initiative	0
Own-initiative	0
Own-initiative	0
Own-initiative	0
Own-initiative	0
Own-initiative	0
NAM Total	0
NAM Total	0
NAM Total	0
NAM Total	0
NAM Total	0
NAM Total	0
NAM Total	0
NAM Trusted Flagger	N/A

NAM Trusted Flagger	N/A
NAM Trusted Flagger	N/A
NAM Trusted Flagger	N/A
NAM Trusted Flagger	N/A
NAM Trusted Flagger	N/A

Applicability	Service	Reporting period
Only for providers of online platforms		YYYY-MM-DD/YYYY-MM-DD
Only for providers of online platforms		YYYY-MM-DD/YYYY-MM-DD
Only for providers of online platforms		YYYY-MM-DD/YYYY-MM-DD

Indicator	Total number
Number of restrictions upheld as a result of an internal complaint	N/A
Number of restrictions newly imposed as a result of an internal complaint	N/A
Number of restrictions reversed as a result of an internal complaint	N/A

Visibility restriction Removal	Visibility restriction Disable	Visibility restriction Demoted	Visibility restriction Age restricted
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A

Visibility restriction Interaction restricted	Visibility restriction Labelled	Visibility restriction Other	Monetary restriction Suspension
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A

Monetary restriction Termination	Monetary restriction Other	Provision of the service Suspension	Provision of the service Termination
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A

Account restriction Suspension	Account restriction Termination
N/A	N/A
N/A	N/A
N/A	N/A

Applicability	Service	Reporting period
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD

Section
AMR
AMR
AMR
AMR
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
Human resources dedicated to content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation
The use of automated means for content moderation

Indicator	Scope	Value
Number of average monthly recipients during the reporting period	TOTAL	N/A
Number of average monthly recipients during the reporting period	AT	N/A
Number of average monthly recipients during the reporting period	[...]	N/A
Number of average monthly recipients during the reporting period	SE	N/A
Number of internal moderators employed by the provider	BG	N/A
Number of internal moderators employed by the provider	[...]	N/A
Number of internal moderators employed by the provider	SV	N/A
Number of external moderators contracted by the provider	BG	N/A
Number of external moderators contracted by the provider	[...]	N/A
Number of external moderators contracted by the provider	SV	N/A
Number of total moderators with sufficient linguistic expertise	BG	N/A
Number of total moderators with sufficient linguistic expertise	[...]	N/A
Number of total moderators with sufficient linguistic expertise	SV	N/A
Number of items solely processed by automated means	BG	N/A
Number of items solely processed by automated means	[...]	N/A
Number of items solely processed by automated means	SV	N/A
Number of items partly processed by automated means	BG	N/A
Number of items partly processed by automated means	[...]	N/A
Number of items partly processed by automated means	SV	N/A
Number of items not processed by automated means	BG	N/A
Number of items not processed by automated means	[...]	N/A
Number of items not processed by automated means	SV	N/A
Accuracy rate of the items processed solely by automated means	BG	N/A
Accuracy rate of the items processed solely by automated means	[...]	N/A
Accuracy rate of the items processed solely by automated means	SV	N/A
Accuracy rate of the items processed partly by automated means	BG	N/A
Accuracy rate of the items processed partly by automated means	[...]	N/A
Accuracy rate of the items processed partly by automated means	SV	N/A
Error rate of the automated means applied	BG	N/A
Error rate of the automated means applied	[...]	N/A
Error rate of the automated means applied	SV	N/A

Applicability	Service	Reporting period
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		2024-01-01/2024-12-31
All		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD
Only for VLOPs and VLOSEs		YYYY-MM-DD/YYYY-MM-DD

Indicator	Value
Summary of the content moderation engaged in at the providers' own initiative	Free text
Meaningful and comprehensible information regarding the applied detection method	Free text
Updates to the terms and conditions	Free text
Measures taken to provide training and assistance to persons in charge of content moderation	Free text
Summary of the use made of automated means for the purpose of content moderation	Free text
Qualitative description of the automated means	Free text
Specification of the precise purposes to apply automated means	Free text
Safeguards applied to the use of automated means	Free text
Summary of the content moderation governance structure	N/A
Qualifications of the human resources dedicated to content moderation	N/A
Training given to human resources dedicated to content moderation	N/A
Support given to human resources dedicated to content moderation	N/A